
CLIP NOTES

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CLIP NOTES, the **C**entennial **L**ibrary **I**nstructional **P**ages **NOTES**, is published during the academic year to heighten awareness about library services, resources and research related information.

Library Holds

Do you have overdue items or outstanding library fines/charges? Please take care of those before you leave for break. You will not be able to access your academic records if you have outstanding fines/charges or overdue items. You can pay your fines at the Circulation Desk here in the library.

Just a reminder to return books that are due before you leave for Spring Break. Starting out next quarter with a fine is not encouraged. There is a book drop at the back of the library if you need to drop off books after the library is closed.

A Palm Handheld and Your Opinion

Would you like to win a Palm handheld? You might—using 10 minutes of your time to let us know what you think about the Centennial Library.

During the first week in April, a pop-up screen from CedarNet will link you to the **LibQUAL+**, a national online survey designed to assess library service. Thousands of higher education students, faculty and staff from 169 libraries across the country will be answering a series of questions on a web survey about their perceptions about their library's service. You are being asked to evaluate the Centennial Library.

The **LibQUAL+** survey tool asks you to respond to 25 service statements by identifying your "minimum service level," "desired service level," and "perception of the library's service performance" on a scale of 1-9. The survey should take less than 10 minutes to complete. At the end of the survey you will have the option of registering for the national prize - a Palm m500 handheld and one of 15 local prizes - \$20.00 bookstore gift certificates.

Developed by the Association for Research Libraries (ARL) and Texas A&M Libraries, **LibQUAL+** is entering the third year of a four-year development plan to create an assessment tool for evaluating library service quality. We will use this information to evaluate the service we are providing to you by identifying areas of good service as well as areas needing improvement. This national survey will also allow us, for the first time, to see how well we are doing compared to 168 other libraries.

Questions about the Centennial Library's participation in **LibQUAL+** can be addressed to Tonya Fawcett, Assistant Director for Reader Services (x7837) or fawcettt@cedarville.edu

We look forward to hearing your opinion!!!

OCLC WORLDCAT

- A World of Information

Where would you look to find a jar of volcanic ash from the Mount St. Helens's eruption or a libretto from Madame Butterfly? Or where would you look to find stone tablets or the location of e-books?

WorldCat connects students, scholars, researchers, librarians, and patrons to 4,000 years of recorded history, and provides access to all this and so much more that no single library could ever possess.

Introduced in 1971 by 54 college and university libraries in Ohio, WorldCat is the richest and largest database -over 46,000,000 records-- from libraries **around the world**, making it the world's largest and richest database of bibliographic information.

To view this incredible resource, click on CedarLINK and then WorldCat under Library Catalogs. Many resources in WorldCat are accessible through the Centennial Library InterLibrary Loan Service.

Adapted from OHIONETWORK, February 2002.

Your input is welcome. Please send e-mail to library@cedarville.edu and provide us with suggestions or comments.