

## 2016 Freshmen/Senior Survey Recommendations

### 1. Facilities

- a. Designate appropriate noise levels for library spaces with visible signage (2016)
  - i. Signs being designed
- b. Add power outlets to workspaces/tables (2017)

### 2. Services

- a. Add Sunday afternoon hours (2016)
  - i. Adding 3:30-7:30 shift on Sundays beginning Fall 2016
- b. Improve delivery of library instruction sessions (2016)
  - i. Revising First Year instruction sessions to cover more material and systematize instruction
- c. Address decline in research help behaviors with new systems (2016)
  - i. Tiered reference model being piloted in Fall 2016
- d. Develop ways to introduce new students to library areas/systems beyond circulation/study space (2016)
  - i. New student orientation will highlight CMC & MediaPLEX
  - ii. Pass out bookmarks at Circ Desk during 2016-17 school year
- e. Target specific departments for engagement about library/research/resources – engineering, art & design, social work (2016)
  - i. New opportunities to be in engineering classes
  - ii. 3C meetings with art & design
- f. Emphasize the role of the library in student success in library marketing, promotion, talking points (2016)
- g. Online supplemental training/learning resources for OneSearch (2016)

### 3. Resources

- a. Purchase more rolling whiteboards (2016)
  - i. Ordered 2 more whiteboards
- b. Seek ways to improve usability of online resources
  - i. UX study of student use of OneSearch/website to seek functional and training improvements planned for Fall 2016
- c. Promote awareness of using OhioLINK and ILL to get items not available locally (2016)
  - i. Pass out bookmarks at Circ Desk during 2016-17 school year
- d. Respond to specific comments about print resources (2016 – Julie)