## **Institutional Summary** Scales: In Order of Importance

		Cedarville University - SSI			National Four-Year Privates		
Scale	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
Instructional Effectiveness	6.57	6.22 / 0.71	0.35	6.40	5.60 / 1.05	0.80	0.62 ***
Concern for the Individual	6.49	6.07 / 0.91	0.42	6.27	5.44 / 1.18	0.83	0.63 ***
Student Centeredness	6.46	6.02 / 0.99	0.44	6.31	5.46 / 1.20	0.85	0.56 ***
Academic Advising	6.39	6.01 / 1.09	0.38	6.39	5.67 / 1.26	0.72	0.34 ***
Campus Climate	6.39	6.00 / 0.87	0.39	6.27	5.41 / 1.13	0.86	0.59 ***
Recruitment and Financial Aid	6.35	5.68 / 1.05	0.67	6.26	5.27 / 1.24	0.99	0.41 ***
Safety and Security	6.34	5.61 / 1.11	0.73	6.28	5.00 / 1.32	1.28	0.61 ***
Service Excellence	6.20	5.88 / 0.93	0.32	6.14	5.36 / 1.11	0.78	0.52 ***
Registration Effectiveness	6.19	5.82 / 1.03	0.37	6.21	5.29 / 1.19	0.92	0.53 ***
Campus Support Services	6.07	6.21 / 0.71	-0.14	6.12	5.65 / 1.03	0.47	0.56 ***
Campus Life	5.93	5.66 / 0.95	0.27	5.94	5.11 / 1.18	0.83	0.55 ***
Responsiveness to Diverse Populations		5.74 / 1.28			5.36 / 1.41		0.38 ***

<sup>\*</sup> Difference statistically significant at the .05 level \*\* Difference statistically significant at the .01 level \*\*\* Difference statistically significant at the .001 level

## **Institutional Summary**

## **Summary Items**

Summary Item	Cedarville University - SSI	National Four-Year Privates	Mean Difference
So far, how has your college experience met your expectations?	Average: 5.22	Average: 4.64	0.58
1=Much worse than expected	1%	2%	
2=Quite a bit worse than I expected	1%	3%	
3=Worse than I expected	6%	12%	
4=About what I expected	22%	31%	
5=Better than I expected	24%	24%	
6=Quite a bit better than I expected	21%	14%	
7=Much better than expected	22%	12%	
Rate your overall satisfaction with your experience here thus far.	Average: 6.00	Average: 5.26	0.74
1=Not satisfied at all	0%	1%	
2=Not very satisfied	1%	4%	
3=Somewhat dissatisfied	4%	8%	
4=Neutral	4%	11%	
5=Somewhat satisfied	11%	18%	
6=Satisfied	35%	36%	
7=Very satisfied	42%	18%	
All in all, if you had to do it over, would you enroll here again?	Average: 6.13	Average: 5.21	0.92
1=Definitely not	1%	4%	
2=Probably not	3%	7%	
3=Maybe not	3%	6%	
4=I don't know	3%	10%	
5=Maybe yes	4%	12%	
6=Probably yes	22%	26%	
7=Definitely yes	59%	30%	